



DIVISION OF SOCIAL SERVICES
THE NAVAJO NATION PROGRAM FOR SELF RELIANCE



FOR IMMEDIATE RELEASE

January 27, 2014

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DSR Offices Accommodate and Inform LIHEAP Applicants



Pictured: Potential LIHEAP customers seeking eligibility information.

Window Rock, Ariz. – Since the Department for Self Reliance (DSR) field offices began accepting Low Income Home Energy Assistance Program (LIHEAP) applications on January 21, 2014 they have had lines of people arriving thirty minutes to an hour before they opened.

DSR field offices have been accommodating the LIHEAP crowd since January 13, 2014 when it began the LIHEAP orientations.

Emmett Begay, Chinle DSR Program Supervisor II stated, “I began instructing my staff to park across the street because of all the people coming to our office for LIHEAP orientations and interviews.”

Although, applicants have been arriving early to get a head start on the application process some minor issues have caused some to come back another day.

Therefore, DSR offices would like to inform the public of the following:

- I. DSR Training Instructors are facilitating two LIHEAP orientations per day at DSR offices and Chapter Houses. The morning session at 9:00 a.m. and the afternoon session at 1:00 p.m. Please be aware that the orientations fill up quickly and you may not be able to attend an orientation that day. If you are fifteen minutes late you will have to attend the next orientation.

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1. Children are not allowed in the orientations. Please make prior arrangements for child care.
2. LIHEAP applications will not be given to anyone without an orientation attendance certificate. Certificates are given by DSR Training Instructors at the end of the LIHEAP orientations.
3. The orientation attendee must be a Native American head-of-household residing on the Navajo Nation for at least 30 consecutive days, including Alamo, Tohajilee and Ramah.
4. The orientation attendee must be prepared to provide the Training Instructor with a valid state identification card or driver's license, and their social security card.
5. Households that received LIHEAP for FY 2013 are required to submit receipts totaling the full amount of assistance granted in FY 2013, before their application will be approved for FY 2014.
6. LIHEAP applications for weatherization assistance will not be accepted until further notice.

LIHEAP Applicants who are submitting their applications will have to sign in to be interviewed by a DSR Caseworker.

"Our office called the Senior Centers in our service area and informed them of the LIHEAP application process. Blue Gap Chapter transported two vans full of their elderly to the office. They all came prepared with their orientation attendance slips and required documentation. They still had to wait to be interviewed but it went very quickly because they came prepared," stated Emmett Begay.

For more information on LIHEAP orientation schedules and/or eligibility requirements please call or visit your local DSR office.

CHINLE, AZ

Imperial Mart Circle Route 7
 (across from Cellular One)
 TOLL FREE: 866.700.5175
 T: 928.674.8194
 F: 928.674.2351

CROWNPOINT, NM

Dine Family Empowerment Office Complex
 Lower Point Road HWY 371, Route 9
 TOLL FREE: 866.784.1694
 T: 505.786.2384
 F: 505.786.2394

FORT DEFIANCE, AZ

Navajo Nation Oil & Gas Bldg. "B"
 48 West HWY 264 & Taylor Rd.
 TOLL FREE: 866.860.9549
 T: 928.810.8593
 F: 928.810.8598

GALLUP, NM

2907 E. Aztec
 TOLL FREE: 866.704.6940
 T: 505.722.8415
 F: 505.722.8959

GREASEWOOD, AZ

Route 15; (next to Chapter House)
 T: 928.654.3904
 F: 928.654.3905

KAYENTA, AZ

1000 Main Street Pony Road
 T: 928.697.5661
 F: 928.697.5665

MONTEZUMA CREEK SUB-OFC, UT

Utah Dine Professional Plaza, Bldg #1 South Wing
 50 Center Street – US HWY 262
 T: 435.651.3535
 F: 435.651.3543

SHIPROCK, NM

101 Ayani Nez Blvd SE
 (next to Navajo Ace Home Ctr)
 TOLL FREE: 866.309.0346
 T: 505.368.1457
 F: 505.368.1456

TUBA CITY, AZ

North Main Street, Suite 103
 (behind Shell Gas Station)
 TOLL FREE: 866.731.7015
 T: 928.283.6613
 F: 928.283.3407